

Amtelco Secure Messages 7.0 Upgrade Overview

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Welcome to ASM 7.0! This document outlines the general changes when upgrading from MSM server 6.8 to ASM server 7.0. For more details, visit TechHelper:

<https://support.amtelco.com/asm-home>

1. New Feature introduced: ASM Role-Based Messaging (RBM). Please refer to your Amtelco Salesperson for additional details.
2. Contact Web: The new Contact Web now provides the ability for users to toggle between different groups they are registered to after logging in successfully to (1) of those groups. *Previously, you had to use each unique group URL and log into each group for every session.*
3. The Admin and Contact Webs have been rebranded from miSecureMessages to Amtelco Secure Messages.
4. If you are using the ASM Archive Retrieval program, please reach out to Amtelco Field Service to upgrade.

ASM Admin Web

ADMINS: No Changes

AWAY MESSAGES: No Changes

CIRCLES:

1. If you have RBM, you can add an ASM Role to an ASM Circle

CONFIGURATION:

1. New options within the Email Registration settings (such as Gsuite)

CONNECTIONS:

1. The ability to delete Apple and Android push notification services has been removed. This is now managed on the servers (Amtelco Field Service can assist as needed).
2. For IS 5.7 and above, the connection is now based on the API method. The IS Connection field has been relabeled from Server IP to URL (IS 5.6 and below, you will utilize the same field for port connection method). An Auth Token field has been added for IS 5.7 and above.

CONTACTS:

1. Search options added to the Groups section when adding/removing the Contact from the Contact's home page

DASHBOARD: No Changes

DEVICES: No Changes

EVENTS/NOTIFICATIONS:

1. Notifications have been renamed to Events
2. New options within the email settings (such as Gsuite)
3. System Events added for RBM

GROUPS:

1. RBM icon displays on the home page to identify which groups are enabled

General Tab

1. Enable Copying Email Addresses (within messages)
2. Enable Copying Phone Numbers (within messages)
3. Enable Copying Web Addresses (within messages)
4. Enable Device to Device Messaging (moved from Permissions)
5. Enable Dial Function - allow access to new ASM phone dialer where users can edit the number field before performing a dialout from the ASM app. This checkbox will only appear if licensed for ASM Protected Dialing.
6. Enable Roles (RBM feature)
7. Use System Away Messages (moved from Permissions)
8. Use System Phrases (moved from Permissions)
9. Ability to limit a Contact's "Away Time" for ASM On/Off mode

Contacts Tab

1. Indicators showing Contacts who are set to Visible and Active

Permissions Tab

1. Group Admin settings for RBM
2. Contact Permission setting to restrict use of "Silent" for Normal messaging
3. Contact Permission setting to restrict use of "Silent" for High-Priority messaging

RBM Tab (if licensed)

1. Program/manage ASM Role names, see current role assignments and resync roles with IS

LICENSES:

1. RBM Licensing added (similar to Attachment Licenses)
2. RBM icon displays in the Group section to identify which are enabled
3. The ASM Protected Dialing feature has been added to Purchase History

MESSAGES: No Changes

REPORTS:

1. Agent Credential Expiration X days (Admin Passwords)
2. Contact Credential Expiration X days (Contact Passwords)
3. Audit, Message Details, Group Audit, Group Messages, and Messages Reports now contain RBM activity.
4. ASM Reports can now be saved as a CSV file type.

SYSTEM PHRASES: No Changes