



**amstelco**

Field Engineering Department  
4800 Curtin Drive, McFarland, WI USA 53558  
<https://support.amstelco.com>

## **Cloud-Based Amstelco Secure Messages Pre-Installation Checklist**

All rights reserved © September 2025

Amstelco's Amstelco Secure Messages (ASM) cloud-based system configuration requires communication between Amstelco's ASM servers and the Infinity and Intelligent Series (IS) servers at the customer location. The following requirements must be met, and the corresponding information provided to Amstelco, before an installation can be scheduled.

### **Infinity Customers:**

- A public IP address with forwarding enabled for the ASM station number (5xxx) in the Infinity system configuration must be provided to Amstelco. The Amstelco Secure Messages servers use the following IP addresses: 35.164.232.187/32 and 44.212.159.240/32. Only one open port is required.
- Infinity Server version 5.60.14 or later is required.
- Infinity Supervisor version 5.60.025 or later is required.

### **Intelligent Series 5.3-5.6 Customers:**

- A public IP address with forwarding enabled for the IS Server port (typically 5200) must be provided to Amstelco. The Amstelco Secure Messages servers use the following IP addresses: 35.164.232.187/32 and 44.212.159.240/32. Only one open port is required.
- The Intelligent Series Server version 5.3.7341 or later is required.

### **Intelligent Series 5.7+ Customers:**

- If either the ASM and/or IS systems are in the cloud, a public facing website is required.
- The Intelligent Series Server version 5.7.9238 or later is required.

### **General Requirements:**

- Test phones or devices (Android or Apple iOS) must be available. The Amstelco Secure Messages app should be downloaded prior to system installation. The ASM device app can be found by searching the appropriate on-line store for "Amstelco."

### **Inbound Port Requirements:**

- Inbound ports 5228, 5229 and 5230 must be open in the site's WiFi network to enable Android device users to receive message notifications from the Firebase Cloud Messaging service.
- Inbound port 5223 must be open in the site's WiFi network to enable Apple iOS device users to receive message notifications from the Apple Push Notification Service.

**amstelco**

## **Outbound Port Requirements:**

- Outbound port 443 must be open in the site's WiFi network to allow Android device users to send message notifications to the Firebase Cloud Messaging service and to allow Apple iOS device users to send message notifications to the Apple Push Notification Service.

## **Network Diagram:**

Network diagrams detailing the software components of the Amtelco Secure Messages system and their locations in the system hardware configuration are available for download on Amtelco's TechHelper service and support web site.

ASM 7.0 with IS 5.7 or above:

[https://support.amtelco.com/system/files/ASM/7.0/ASM7.0\\_G\\_Cloud\\_Network\\_Diagram.pdf](https://support.amtelco.com/system/files/ASM/7.0/ASM7.0_G_Cloud_Network_Diagram.pdf)

ASM 6.8 or 7.0 with Infinity or IS 5.6 or below:

[https://support.amtelco.com/system/files/MSM/6.8/ASM6.8\\_G\\_Cloud\\_Network\\_Diagram.pdf](https://support.amtelco.com/system/files/MSM/6.8/ASM6.8_G_Cloud_Network_Diagram.pdf)

[https://support.amtelco.com/system/files/ASM/7.0/ASM7.0\\_Inf\\_Cloud\\_Network\\_Diagram.pdf](https://support.amtelco.com/system/files/ASM/7.0/ASM7.0_Inf_Cloud_Network_Diagram.pdf)

## **Additional Documentation:**

Please see the following documents on TechHelper web site for additional information.

<https://support.amtelco.com/asm-home>

- The Amtelco Secure Messages Cloud-Based System Guide
- The Amtelco Secure Messages Android App User Guide
- The Amtelco Secure Messages Apple App User Guide
- The Amtelco Secure Messages Contact Web User Guide
- The Amtelco Secure Messages ASM 7.0/IS 5.7 API Overview