



amstelco

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Standalone Cloud-Based Amstelco Secure Messages Pre-Installation Checklist

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Amstelco's Amstelco Secure Messages (ASM) partnership system configuration requires communication between Amstelco's ASM servers and certain servers located at the customer's location. The following requirements must be met, and the corresponding information provided to Amstelco, before an installation can be scheduled.

General Requirements:

- Test phones or devices (Android or Apple iOS) must be available. The Amstelco Secure Messages app should be downloaded prior to feature installation. The application can be found by searching the appropriate on-line store for "Amstelco."

Port Requirements:

- Inbound ports 5228, 5229 and 5230 must be open in the site's WiFi network to enable Android device users to receive message notifications from the Firebase Cloud Messaging service.
- Inbound port 5223 must be open in the site's WiFi network to enable Apple iOS device users to receive message notifications from the Apple Push Notification Service.
- Outbound port 443 must be open in the site's WiFi network to allow Android device users to send message notifications to the Firebase Cloud Messaging service and to allow Apple iOS device users to send message notifications to the Apple Push Notification Service.

Additional Documentation:

Please see the following documents on TechHelper web site for additional information.

<https://support.amstelco.com/asm-home>

- The Amstelco Secure Messages Cloud-Based System Guide
- The Amstelco Secure Messages Android App User Guide
- The Amstelco Secure Messages Apple App User Guide
- The Amstelco Secure Messages Contact Web User Guide

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