

Infinity Auto Call Gateway

Major/minor version: **1.00**

Revision: **1.00.33**

Status: **General Release** [07/13/2010]

Changes: Added startup in pause mode.

If the number field in the database is blank, a call is sent to the operator in Take Message. 5.51.10 server is required.
Created retry answering machine options

Revision: **1.00.32**

Status: Interim revision

Changes: Made answering machines always retry.

Revision: **1.00.31**

Status: Interim revision

Changes:

Revision: **1.00.30**

Status: Interim revision

Changes: Added Feature order records by a priority field.

Added diagnostic tool to see SQL statement by pressing Ctl-F10

Revision: **1.00.29**

Status: Interim revision

Changes:

Revision: **1.00.28**

Status: **General Release** [11/07/2008]

Changes: Fixed a problem logging out when a network request was pending

Revision: **1.00.27**

Status: Interim revision

Changes: Made the dial interval larger

Revision: **1.00.26**

Status: **General Release** [10/18/2004]

Changes: Fixed a problem with the application slowing down over time

Lowered a minimum time between auto call attempts

Revision: **1.00.25**

Status: **General Release** [05/06/2004]

Changes: Fixed the 'About' box placement of labels

Added "About Infinity" to the menu

Fixed start time of 12:00am.

Revision: **1.00.24**
Status: Interim revision
Changes: Fixed debug log path

Revision: **1.00.23**
Status: **General Release** [06/20/2003]
Changes: Fixed Run Time Error 6 over flow, because of large unique call numbers

Revision: **1.00.22**
Status: **General Release** [02/20/2003]
Changes: Fixed the WISE setup again

Revision: **1.00.21**
Status: Interim revision
Changes: Fixed the WISE setup

Revision: **1.00.20**
Status: **General Release** [12/19/2002]
Changes: Added registry DLL

Revision: **1.00.19**
Status: **General Release** [06/06/2002]
Changes: Fixed a problem with sending multiple dialouts to the Infinity server at the same time. This would result in a network exception error causing the second dialout to fail.
Added /NETDEBUG as a command line option to log all network traffic between ACG and Infinity.

Revision: **1.00.18**
Status: **General Release** [04/01/2002]
Changes: Fixed problem handling data for 200 operators on a single chassis system.

Revision: **1.00.17**
Status: **General Release** [03/14/2002]
Changes: Added DialInterval, so that you can adjust the time between looking at the database for numbers to dial.
(Previous interval was every 6 seconds.)
Added tool tips for some of the fields.
Changed the description on several labels to indicate if the number is in seconds or milliseconds.
Rephrased the Disable times frame to enable dialing between.

Revision: **1.00.16**
Status: **General Release** [02/12/2002]
Changes: Made it so that you cannot open 2 copies of auto callout gateway.
Made ACG 5.11.xx compatible

Revision: **1.00.15**
Status: Interim revision
Changes: Fixed run time error that would occur if the account number or the phone number was null.
Added protection if the account number or phone number is entirely empty spaces.
Assuming the date and time fields are the same, the ACG will now take the records out in order of the reference number.
Added a feature to only allow ACG to dial between the start and end time within the configuration.

Revision: **1.00.14**

Status: Interim revision

Changes: Fixed a run time error that would occur when trying to access the database if the database object was closed.

Revision: **1.00.13**

Status: **General Release** [12/05/2001]

Changes: Fixed a run time error that would occur if the database was not located on the local machine and the network connection failed.

Revision: **1.00.12**

Status: Interim revision

Changes: Fixed a run time error that could occur when setting up a new database that does not have as many fields as the previous database.

Revision: **1.00.11**

Status: Interim revision

Changes: Added some safety features to the main manual dialout screen.
Shortened the "Number" sent to Infinity to Num:

Revision: **1.00.10**

Status: Interim revision

Changes: Added a browse button in database setup, to be used when setting up Access as the selected database.

Revision: **1.00.09**

Status: Interim revision

Changes: Changed the log file to be tabbed delimited.
Removed startup information from the log file, moved it to the debug file.

Revision: **1.00.08**

Status: Interim revision

Changes: Fixed the reporting of databases not found.

Revision: **1.00.07**

Status: Interim revision

Changes: Log File of activities

Text can be inserted from the database into a message ticket.

Database records do not get deleted from the database, but get updated with the latest dialout results.

Results of Successful, Failed or Pending will not get redialed.

Successful: Infinity call analysis says a connection occurred.

Pending: Infinity has dialed the number, but call analysis has not yet determined what is happening.

Failed - The attempts have expired.

Busies get retried at a programmable time.

'No answers' get retried at a programmable time.

Other failures get retried after 2 minutes.

Viewing and deleting the log file from the main screen of ACG has been added.

SQL is now supported along with Access.

A user setting has been added to indicate whether ACG or Infinity is to control the retries.

The date and time of the dialout is now controlled by a field in the database.

Revision: **1.00.06**
Status: Interim revision
Changes:

Revision: **1.00.05**
Status: **General Release** [07/18/2001]
Changes: Added database support to ACG
Changed product name to Auto Callout Gateway

Revision: **1.00.04**
Status: Interim revision
Changes:

Revision: **1.00.03**
Status: Interim revision
Changes:

Revision: **1.00.02**
Status: Interim revision
Changes:

Revision: **1.00.01**
Status: Interim revision
Changes:

Revision: **1.00.00**
Status: Interim revision
Changes: Initial version of ACG (Auto Call Generator)