

# Infinity Windows Supervisor

Major/minor version: **5.51**

---

Revision: **5.51.0022**

Status: **General Release** [10/25/2010]

Changes: APPLICATION

Move all windows\system32 install files to the common folder for Windows 7 and Windows Server 2008.

UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.22.

Revision: **5.51.0021**

Status: Interim revision

Changes: CLIENT/OPERATOR INTERFACE

Added Take Action Option: "Take Message".

Revision: **5.51.0020**

Status: Interim revision

Changes: CLIENT/CALL BEHAVIORS

Added a checkbox to disable the ANI menu in the Voicemail Schedule Callback behavior.

MONITOR

Fixed a problem with the Reader Board Monitor.

Revision: **5.51.0019**

Status: Interim revision

Changes: CLIENT/SOURCE SETUP

Added new call behaviors: ANI Source and Voice Mail Schedule Callback.

Revision: **5.51.0018**

Status: Interim revision

Changes: CLIENT/FORMS

Fix a problem deleting the custom form.

UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.21.

Revision: **5.51.0017**

Status: Interim revision

Changes: SYSTEM/OPTIONS

Added an optional 2nd virtual logger account field.

Added a checkbox to reduce the priority of Disc calls so live calls come in first.

SYSTEM/OPTIONS/TELEPHONY

Added Dialout Guard time.

Added QSIG path replacement timeout field.

UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.20.

Revision: **5.51.0016**

Status: **General Release** [03/16/2010]

Changes: OPERATOR

Added new checkbox option to disable operators receiving 'Chat alls'.

Revision: **5.51.0015**

Status: Interim revision

Changes: BOARDS AND PORTS

Added "Line Break" option on phone ports for H.100 Station boards.  
On the Routes tab, added Route Prefix.

SYSTEM/CONFIGURATION

Added Audit/Barge/Coach feature to list of features.  
Added pay-for option for Universal DID (1 number forwarding).  
Added new event warning for Web Applications offline.

UNIFIED REPORTS

Added Infinity client report to view or print client sources.  
Updated Supervisor to use UREngine.exe version 1.03.19.

Revision: **5.51.0014**

Status: Interim revision

Changes: MONITOR

For the Op See feature, added support to use port number from the Infinity request rather than the CTRL-F12 setting.

UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.18.

Revision: **5.51.0013**

Status: **General Release** [11/10/2009]

Changes: BOARDS AND PORTS

Added more options for Communication Ports types of CDMA and GSM.

CLIENT/CALL BEHAVIORS

Added an option for the transfer to operator prompt. This was formally a system option.  
Added the option on Conference Bridge to disable "Enter and Exit tones".

CLIENT/GENERAL INFORMATION

Increased the number of sources possible for a client from three to five.

CLIENT/INTELLIGENT SERIES

When the Message Center box is checked, the Messaging box gets checked automatically.

CLIENT/OPERATOR INTERFACE

Add calling party name support.

MONITOR

If Barge or Coach is on when the window is unloaded, asks to disconnect those features first.

SYSTEM/CONFIGURATION

Added a new event warning for IS Gateway going offline.  
Added a minimum number of IS Gateway Stations that need to be online before an alert is triggered.

SYSTEM/FORMS & LISTS

Added a call distribution option to switch to a different call distribution group if there are no operators available for the current group.

Revision: **5.51.0012**

Status: Interim revision

Changes: APPLICATION

Install routine will now install common program controls to c:\Program Files\Common\Amtelco.

Revision: **5.51.0011**

Status: **General Release** [08/14/2009]

Changes: UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.17.

Revision: **5.51.0010**

Status: Interim revision

Changes: APPLICATION

Fix a problem with the install program not registering AmCaptureInstall.msi correctly.

UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.16.

Revision: **5.51.0009**

Status: **General Release** [07/08/2009]

Changes: BOARDS AND PORTS/COMMUNICATION PORT SETUP

Added new serial port types: ALI, CDMA, and GSM.

CLIENT/CALL BAHAVIORS

Added Unity recording options for patches and PBX.

SYSTEM/SYSTEM OPTIONS

Fixed a bug saving over rings.

Revision: **5.51.0008**

Status: **General Release** [06/11/2009]

Changes: APPLICATION

AmCaptureInstall.msi was added to the install package.

BOARDS AND PORTS

Changing a ports behavior of a port that has a group and line programmed, will not zero out the group and line fields.

CLIENT

Control-A keystroke brings up AmtelcoPedia for the client page that you're on.

DIRECTORY

Fixed a bug deleting a listing when it was not an OnCall resource.

MONITOR/OP SEE

Changed the actions of Audit, Barge, and Coach. It will wait for the error code from Infinity before toggling the button.

Revision: **5.51.0007**

Status: **General Release** [04/16/2009]

Changes: APPLICATION

Fixed a problem that would occur with the client-browse window in a dual monitor scenario.

DIRECTORY

Fixed a problem displaying info cards.

MONITOR

Fixed a problem with the ports monitor on single chassis systems.

SYSTEM/CONFIGURATION

Added to the station count list: Greeting importer/exporters.

UNIFIED REPORTS

Updated Supervisor to use UREngine.exe version 1.03.14.

Revision: **5.51.0006**

Status: Interim revision

Changes: CLIENT/OPERATOR INTERFACE

Added Sandbox as an option for Pop on Answer.

MONITOR/OP SEE

Added support for Barge and Coach.

SYSTEM/FORMS&LISTS

Added support to change a Dashboard's scrolling text.

Revision: **5.51.0005**

Status: **General Release** [02/26/2009]

Changes: BOARDS AND PORTS

Fixed a problem with viewing ports on H.100 T1 boards that have more than 144 ports per board.  
The new MxRecs control now correctly identifies the number of PTN/H.100 T1 spans per chassis.

CLIENT

Added 'AmtelcoPedia' button to the client header which will display the Amtelco informational Wiki Page with details on the settings currently displayed.

When a new client is created, the Unity Voice Logger option is enabled by default.

CLIENT/CALL BEHAVIORS

Added the option to send the Automatic Location Information (ALI).

CLIENT/INTELLIGENT SERIES

Made changes to prevent Checkin and Message Center to be checked at the same time.

MONITOR

Fixed the port monitor from displaying wrong port numbers and information.

OPERATOR

Fixed a problem saving a new operator if no initials were entered, and the current Supervisor is not on the main tab.

Revision: **5.51.0004**

Status: **General Release** [12/05/2008]

Changes: Install Package

Changed the install package to accommodate the needs of the new Op See control.

Revision: **5.51.0003**

Status: **General Release** [11/07/2008]

Changes: DIRECTORY

Made a change to deleting OnCall records when a subject is deleted. Supervisor now sends requests to Infinity to delete the corresponding sub-schedules as well.

SYSTEM/FORMS&LISTS

Disabled the ANI Screening tab if this feature isn't enabled.

Revision: **5.51.0002**

Status: Interim revision

Changes: DIRECTORY

Deleting listings and subjects will now delete associated OnCall records.

MONITOR

Fixed some errors with the Op Slots monitor.

Increased station limit from 200 to 400 on the Op Slots monitor.

SYSTEM/FORMS&LISTS

In Call Distribution Setup, increased the number of groups to 64 and the number of stations to 400.

Revision: **5.51.0001**

Status: Interim revision

Changes: CLIENT/OPERATOR INTERFACE

Added support for Disconnect Alert Time.

Added a new flag to disable message copying.

MONITOR

Now uses a new control for the Operator See feature.

Added support for 400 stations.

Expanded the number of operator groups displayed from 32 to 64.

OPERATOR

Added support for 32 more groups for a total of 64.

SCHEDULE

Fix a problem when adding an event to the schedule in which the wrong parameters are displayed.

Changed the parameters necessary for Network Backup.

Fixed a problem saving the start and end client for scheduled Undelivered Message Surveys.

SYSTEM/CONFIGURATION/EVENTS&WARNINGS

Added support for new event 'Disconnect Alert'.

Revision: **5.51.0000**

Status: Interim revision

Changes: APPLICATION

Made to connect to Infinity server 5.51.xx.