

Infinity Report Generator

Major/minor version: **3.01**

Revision: **3.01.22**

Status: **General Release** [07/13/2010]

Changes: Added support for Infinity v5.60.xx (new fields in mCallEnd and larger Opname field in various tables).

Revision: **3.01.21**

Status: **General Release** [12/07/2009]

Changes: Fixed "OnClick" error when exporting to Billing Compatibility on Account Statistics Events report.
Added Extended Billing Compatibility option to Account Statistics Event report export options.

Revision: **3.01.20**

Status: **General Release** [04/16/2009]

Changes: Fixed MergeRecords code to NOT double the NumberAccounts field when running a "Total By Billing" Account Stats report.

Revision: **3.01.19**

Status: **General Release** [11/10/2008]

Changes: Changed various flavors of Account Statistics to calculate the Hold Time and Hold Call Counts based on only calls that had optime.

Changed Account Traffic to calculate the Hold Time and Hold Call Counts based on only calls that had optime.

Changed Operator Traffic to calculate the Hold Time and Hold Call Counts based on only calls that had optime.

Changed Operator Scheduling to calculate the Hold Time and Hold Call Counts based on only calls that had optime.

Revision: **3.01.18**

Status: Interim revision

Changes: Changed tblWebCallDetail - Duration field to Double from Long Integer to fix Web Call Detail generation.

Revision: **3.01.17**

Status: **General Release** [07/25/2008]

Changes: Fixed Op Stats "Group By" Exporting.
Added support for MDR v3.03.23 changes.

Revision: **3.01.16**

Status: **General Release** [03/19/2008]

Changes: Widened CallFinder report DateTime field to avoid cutting off AM/PM. Moved UCN to second line of report.

Revision: **3.01.15**

Status: **General Release** [01/24/2008]

Changes: Created to deal with new ANI field in mDial table.

Revision: **3.01.14**

Status: Interim revision

Changes: Fixed Call Detail report with regards to large ConfNum values(Long to Double).

Revision: **3.01.13**

Status: **General Release** [09/28/2007]

Changes: Updated to work with new CTE tables (Answered, Hold, and DialoutStart) in conjunction with MDR v3.03.20.

Revision: **3.01.12**

Status: **General Release** [05/02/2007]

Changes: Added version reference when creating TEMP.MDB to avoid linking compatibility issues with Access 2007.

Revision: **3.01.11**

Status: Interim revision

Changes: Changed reference to use Calendar control from Access2002.

Revision: **3.01.10**

Status: **General Release** [02/16/2007]

Changes: frmDate - Fixed display of Calendar control and added code to change first day of Month according to regional settings of PC.

Revision: **3.01.09**

Status: Interim revision

Changes: Added support for new MDR fields in MDR Capture v3.03.14.

Revision: **3.01.08**

Status: **General Release** [06/22/2006]

Changes: Dialout Finder Report - Increased size of UCN field.

Added support for mDial changes in MDR.MDB.

Added UCN to 2 column CallDetail reports.

Removed E-Mail button from OnCallAdd and OnCallDelete forms, since report cannot be saved to file.

Fixed calendar Set buttons to actually update form from Calendar form.

Revision: **3.01.07**

Status: **General Release** [12/22/2005]

Changes: Found problem with and re-updated mCallDetail table to be compatible with MDR Capture v3.03.05.

Fixed problem with OpLogin report and exporting (table missing new MDR fields).

Changed Call ANI report to allow for longer date-time fields.

Fixed Call Detail report issue with CD Groups only working when exporting.

Added code to resolve error messages caused by blank Options.mdb.

Revision: **3.01.06**

Status: **General Release** [08/24/2005]

Changes: Updated mCallDetail table to be compatible with MDR Capture v3.03.05.

Updated Call Progress report to include new CTE events.

Updated Op Overview report to include new CTE events.

Revision: **3.01.05**

Status: Interim revision

Changes: Fixed issue with ANI data conversion error in Call Busy report.

Revision: **3.01.04**

Status: **General Release** [03/24/2005]

Changes: Fixed problem with Export Tab-Delimited Acct Stats that is set to Total-by-Billing.
Fixed function initiation issue with Call Busied report generation.
Fixed TTY billing generation in Account Stats, which was causing an on-click error.
Fixed Account Traffic and Client Call Handling issues with Op# tallies per Interval.

Revision: **3.01.03**

Status: **General Release** [01/10/2005]

Changes: *** Designed to work with MDR Capture v3.02.09 or better. ***
Fixed Op Overview report generation skipping FromIVR table.
Added LogoutReason to OpStats and OpInterval tables (to fix Op Stats and Op Interval reports).
Fixed problem with Adjustor on All Account Stats and Account Stats Events reports.
Fixed problem with Operator Stats (By Interval) when using op groups in generation.
Changed totals section of Op Interval reports and fixed overflow issues.
Fixed issue with Client Call Handling "Answer Time Includes" not allowing user to select only Hold and/or Wait.
Fixed issue with Account Stats report NOT obtaining Billing Number on calls that had ONLY DialService stats.

Revision: **3.01.02**

Status: **General Release** [09/30/2004]

Changes: Fixed Account Traffic Erlangs Modified OfferedCall not being tallied when Answered = 0.
Fixed FFactor (again) not appearing in Registry, causing Activity Time values to be zeroed during Account Calculations.
Added ConfBridge, ConfJoin, and ConfHangup tables to DataCopy.
Fixed Null issue causing error on Call Busied report.
Changed the Export of Account Statistics to include the tblSumBillingStats table in the exported Access Db file, versus the TEMP.MDB.
Added Purging of Conf Bridge, ConfJoin, and ConfHangup tables.
Removed Help button from Main form and all report forms as no longer used.
Added new Reason code to Call Busied report.
Increased size of Calls Count field on Abandons reports.

Revision: **3.01.01**

Status: **General Release** [02/13/2004]

Changes: Removed unneeded reference to MxDir32.OCX.
Fixed install including newer version of MxDir32.OCX causing WinOp to no longer work properly.

Revision: **3.01.00**

Status: Interim revision

Changes: Added support for MDR v3.02.x. (New fields in mCallEnd, mModemOut, mClientMaint tables).
Added TTY fields to Account Statistic reports.